

Summary of Selected Findings: Arizona

	State	Nation	Region	
Making Ends Meet				
Difficulty covering expenses and paying bills				
Very difficult	15%	16%	14%	
Somewhat difficult	46%	42%	43%	
Not at all difficult	38%	40%	41%	
Spending vs. saving				
Spending less than income	40%	41%	39%	
Spending about equal to income	36%	36%	38%	
Spending more than income	20%	19%	19%	
Overdraw checking account occasionally	21%	22%	22%	<i>Respondents with checking accounts</i>
Have unpaid medical bills	26%	26%	27%	
Number of times mortgage payments have been late				
Once	9%	8%	8%	<i>Respondents with mortgages</i>
More than once	15%	13%	12%	
Have taken a loan from retirement account in past year	20%	14%	13%	<i>Respondents with self-directed employer plan or non-employer plan</i>
Have taken a hardship withdrawal from retirement account in past year	14%	10%	9%	
Have experienced large unexpected drop in income in past year	35%	29%	32%	
Planning Ahead				
Have emergency funds	35%	40%	38%	
Do not have emergency funds	60%	56%	58%	
Have tried to figure out retirement savings needs	36%	37%	39%	<i>Non-retired households</i>
Have not tried to figure out retirement savings needs	60%	59%	57%	
Have set aside money for children's college education	27%	34%	29%	<i>Respondents with financially dependent children</i>
Have not set aside money for children's college education	71%	63%	68%	
Retirement Accounts				
Have employer-provided retirement plan (e.g., pension plan,	48%	49%	50%	<i>Non-retired respondents</i>
Have non-employer retirement plan (e.g., IRA, Keogh, SEP, etc.)	21%	24%	23%	
Regularly contribute to self-directed retirement account	73%	77%	75%	<i>Respondents with self-directed employer plan or non-employer plan</i>

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Stocks, Bonds, and Mutual Funds

Invest in stocks, bonds, mutual funds, or other securities outside of retirement account

32%	35%	34%
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All except unbanked respondents

Managing Financial Products

Managing Money

Payment methods used frequently

Cash	29%	33%	29%
Paper checks	11%	15%	13%
Credit cards	30%	30%	31%
Debit cards tied to bank account	54%	46%	52%
Pre-paid debit cards	6%	6%	5%
Online payments directly from bank account	38%	35%	39%
Money orders	5%	5%	5%

Banking

Have checking account	90%	89%	90%
Have savings account, money market account, or CDs	73%	72%	75%

Mortgages

Have mortgage	65%	60%	67%	<i>Homeowners</i>
Have home equity loan	20%	18%	16%	

Home "underwater" (negative equity)	24%	14%	20%	<i>Homeowners</i>
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Credit Cards

Credit card behaviors in past year

Always paid credit cards in full	44%	49%	47%
Carried over a balance and was charged interest	50%	49%	51%
Paid the minimum payment only	39%	34%	38%
Charged a late fee for late payment	21%	16%	18%
Charged an over the limit fee for exceeding credit line	11%	8%	10%
Used the cards for a cash advance	14%	11%	12%

Respondents with credit cards

Other Debt

Have student loan	19%	20%	21%
Have auto loan	28%	31%	32%

Non-Bank Borrowing

Non-bank borrowing methods used in past 5 years

Auto title loan	12%	9%	10%
Short term 'payday' loan	12%	12%	14%
Advance on tax refund (refund anticipation check)	8%	8%	7%
Pawn shop	27%	18%	22%
Rent-to-own store	12%	10%	10%

Used one or more non-bank borrowing methods in past 5 years	36%	30%	33%
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Financial Knowledge & Decision-Making

Financial Literacy

Suppose you had \$100 in a savings account and the interest rate was 2% per year. After 5 years, how much do you think you would have in the account if you left the money to grow?

<u>More than \$102</u> (correct answer)	75%	75%	78%
Exactly \$102	9%	7%	7%
Less than \$102	6%	6%	5%
Don't know	9%	11%	9%

Imagine that the interest rate on your savings account was 1% per year and inflation was 2% per year. After 1 year, how much would you be able to buy with the money in this account?

More than today	5%	9%	7%
Exactly the same	10%	9%	8%
<u>Less than today</u> (correct answer)	65%	61%	66%
Don't know	18%	20%	17%

If interest rates rise, what will typically happen to bond prices?

They will rise	17%	20%	19%
<u>They will fall</u> (correct answer)	32%	28%	30%
They will stay the same	4%	5%	4%
There is no relationship between bond prices and the interest rate	9%	9%	9%
Don't know	36%	37%	37%

A 15-year mortgage typically requires higher monthly payments than a 30-year mortgage, but the total interest paid over the life of the loan will be less.

<u>True</u> (correct answer)	72%	75%	78%
False	10%	9%	8%
Don't know	17%	15%	13%

Buying a single company's stock usually provides a safer return than a stock mutual fund.

True	9%	9%	8%
<u>False</u> (correct answer)	49%	48%	51%
Don't know	42%	42%	40%

4 or 5 correct quiz answers

40% 39% 43%

3 or fewer correct quiz answers

60% 61% 57%

Mean number of correct quiz answers

2.93 2.88 3.04

Mean number of incorrect quiz answers

0.80 0.81 0.76

Mean number of "don't know" quiz answers

1.23 1.26 1.16

Comparison Shopping

Compared credit cards

28% 33% 31%

Did not compare credit cards

64% 61% 63%

Respondents with credit cards

<i>Credit Reports and Credit Scores</i>	State	Nation	Region
Obtained a copy of credit report in past year	38%	39%	42%
Checked credit score in past year	43%	43%	47%

Notes:

Region = Mountain Census Division (Arizona, Colorado, Idaho, Montana, Nevada, New Mexico, Utah, Wyoming).

State figures are weighted by age x gender, ethnicity and education.

National figures are weighted by age x gender, ethnicity, education and Census Division.

Census Division figures are weighted by age x gender, ethnicity, education and state.

Differences between groups may or may not be statistically significant.

Percentages may not add up to 100 because of missing or “don’t know” responses.

Survey was conducted July - October 2012.

For additional findings and details, full survey results are available for download at
http://usfinancialcapability.org/downloads/NFCS_2012_Full_Data_Tables.xls